

2020 YEAR IN REVIEW







Grew to 307 Members

Grew email list by 50%

Grew website visitors by

629%



52

Webinars & events (58%↑)

5,048

Registrants (338%1)

77%

Participation (5%1)





PROGRAMS

CDFI Incubator

Microlending Essentials

We offered 3 sold out Microlending Essentials classes and trained over 75 organizations, including 8 from out of stat

CDFI Essentials

We trained 12 organizations (double from last year), and offered monthly cohort calls plus individual organizational assistance.

Other Initiatives

- Lending Front (tech)
- Carrot Fund (loan capital)
- Organizational Assistance

[Microlending Essentials] has made me a better Business Counselor. I feel more confident now in advising my clients on how to prepare and apply for loans, and manage their overall business finances.

Understanding the underwriting process is crucial, and I highly recommend taking this course for anyone involved in our field. Thank you so much Susan, and CAMEO!

> - S. Seng, Asian Pacific Islander Small Business Program

*Click for more info: <u>CDFI Incubato</u>r

Coaching Academy: COVID Response

- Taking Your TA Online: we trained 93 participants resulting in at least 7 new online classes.
- Pandemic Unemployment Assistance Program: 1,431 selfemployed individuals reached out to our hotline
- Timely trainings on PPP-EIDL, Loan Deferment, Writing Off **Bad Loans**

Fostering Ecosystems

- Meet the FDCs
- 8 Regional Meetings
- 13 Listening Sessions
- · Affinity group calls with lenders, TA providers, CA Rebuilding Fund cohort
- Entrepreneurship Advantage, Greater LA Region
- Collaborative partner in 11 statewide and national coalitions