



CA Relief Grant Program

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Agenda



- Introductions
- Relief Grant Basics
- How to Find a Partner
- How to Find the Application & Application Tips
- Webinars
- Common Challenges and Solutions
- Round 2

Introductions



Introductions in Chat:

- Name
- Organization or Business Name
- Where you are located
- Questions you would like answered today



Relief Grant Basics

- The Relief Grant project is run by Lendistry
- Let's use the **Application Guideline**
- Which you can find at: <https://careliefgrant.com/>

How to Find a Partner

By Language



By County



How to Find a Partner

- Businesses apply through about three dozen partners.
- Let's go to the website (<https://careliefgrant.com/>) to find a partner.
- Super important: Apply only through one partner.
- Help your business clients remember which partner they have applied through

How to Find the Application

Once your business client has found the best partner, at the <https://careliefgrant.com/> website, there are two ways to get to the application:

1. The application link for that partner is on the Relief Grant website.
2. All partners have a link to the application on their websites.



Application Tips

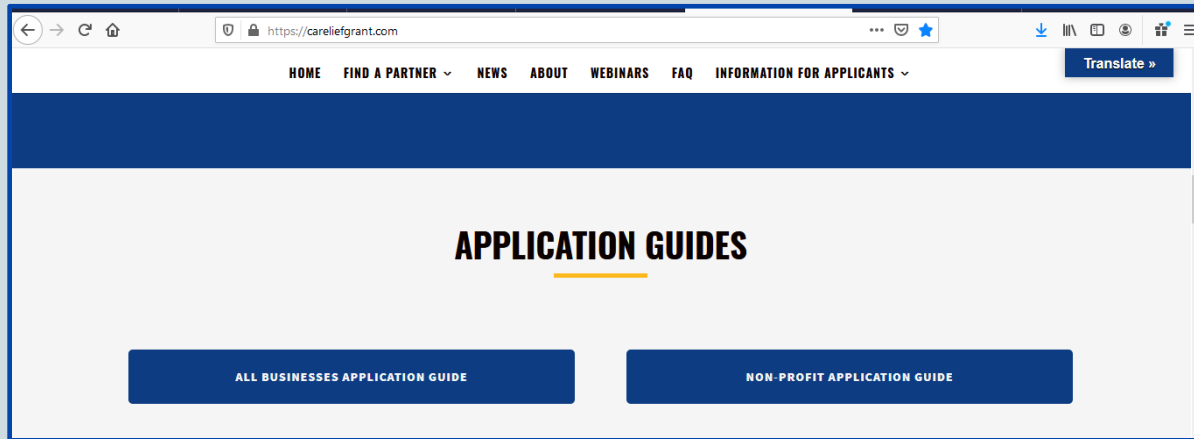
The main Relief Grant website has [Application Tips](https://careliefgrant.com/tips/)
(<https://careliefgrant.com/tips/>)

Let's go see the suggestions.



Application Guideline

The main Relief Grant website homepage has a detailed [Application Guideline document](#). It's about ¼ of the way down the home page.



Main Application Tips

- Find the best partner for your client – either by location or language
- Help your client save partner application website address
- Apply once with that partner
- Apply once
- Don't start a second application

Common Challenges

- Multiple applications lock applicants out
- Clients not remembering which partner they used, so can't update or complete their applications
- Clients not watching for Lendistry calls, texts and emails
- Clients need help scanning and uploading documents
- Document upload page can confuse people
- Clients can feel panicked, which can make it harder to complete the application

Common Challenges

For technical issues accessing the application try:

- Use Chrome as your browser
- Use Incognito mode
- Be sure to check pop-up and ad-blockers

If client started an application but can't log in: RESET the password by going to the client's partner portal and selecting "Forgot Password" A password will be sent to client's email

How to Find Webinars for Round 2

All partners are offering webinars.

The SBDC and WBC networks offer webinars.

The Relief Grant program website lists webinars:

<https://careliefgrant.com/webinars/>

Anyone can watch webinars on the Relief Grant program site:

<https://careliefgrant.com/videos-on-demand/>

Webinars are available in several languages.

How to Find Webinars for Round 2*

Webinar on how to check if your application is complete:

<https://vimeo.com/498472488>

Webinar on how to upload documents: <https://vimeo.com/498475256>

To make edits to submitted applications: Please EMAIL

careliefgrant@lendistry.com with the subject line “FINISHED APPLICATION EDIT REQUEST” Please list the items that need to be updated.

* Please be aware that Lendistry is likely to make changes to its website and process for Round 2



**Round Two will open in February.
It's not first come first serve.**



Approximately 40,000- 60,000 grants given between the first two rounds.

Thank You!



- Go to <https://careliefgrant.com/> for more information
- Lendistry help line 888-612-4370 and email careliefgrant@lendistry.com

Connect with us!

CAMEOnetwork.org

